THE ROLE OF TRADE UNIONS IN SOCIAL AND LABOR CONFLICTS: AN ACADEMIC PERSPECTIVE

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Keywords	Abstract
Trade unions, Social conflicts, Labor con- flicts, Conflict management.	
	This study provides a comprehensive analysis of the role of
	trade unions in managing social and labor conflicts, emphasizing
	their significance in contemporary workplace dynamics. It ex-
	plores the various strategies employed by trade unions to address
	conflicts, including negotiation, mediation, and collective bargain-
	ing, highlighting their impact on resolving disputes and improving
	working conditions. The study also examines the challenges faced
	by trade unions in representing workers' interests effectively, such
	as legal constraints and employer resistance. Furthermore, it dis-
	cusses the broader implications of trade unions in promoting so-
	cial justice and advocating for workers' rights, emphasizing their
	role in shaping labor policies and practices. By offering a nuanced
	perspective on the role of trade unions in social and labor conflicts,
	this study contributes to the ongoing discourse on labor relations
	and provides insights into the evolving nature of work and employ-
	ment.

Introduction

In countries with transitional economies, the reinforcement and sustenance of social dialogue are deemed paramount. Tripartism, also known as social partnership, embodies a significant mechanism for harmonizing the interests of the government, entrepreneurs, and representatives of labor organizations, all of whom are crucial societal stakeholders.

Tripartite collaboration serves as a sociopolitical mechanism for regulating relations, grounded in the principles of equitable negotiations and compromise-seeking among government, employers, and labor unions. Its primary objective is to avert social conflicts and lay the foundation for a public mechanism to regulate social-labor relations [1].

The objective of this research is to enhance the system of social partnership in the Republic of Kazakhstan. Social partnership denotes the process of interaction among government representatives, employers, and labor unions aimed at fostering sustainable and equitable working conditions, ensuring social protection for workers, and resolving collective labor disputes. Given the rapid transformations in Kazakhstan's economy and social landscape, refining mechanisms of social partnership is essential to ensure sustainable development and harmonious labor relations. This study seeks to scrutinize prevailing issues, analyze mechanisms of social partnership in the country, propose recommendations, and devise strategies for

their amelioration. In this context, the study endeavors to forge a conducive and constructive platform for dialogue and collaboration among the government, employers, and labor unions, fostering mutually beneficial resolutions and sustainable socio-economic development [2].

The academic works selected for my master's project make a significant contribution to the development of social partnership, based on the outcomes of academic research, data analysis, and practical examples from various regions and countries. Raymond Torrington's book "Social Partnership in Europe: History, Theory, Practice" illuminates the rich experience of social partnership in Europe and offers valuable theoretical and practical foundations for understanding and developing this concept. Catherine Dudley's work, "Social Partnership: A Comparative Analysis of Experience in the USA and Europe," explores the comparative aspect of social partnership, allowing for an examination of differences and similarities between these two regions.

Johann Dajcman's book, "Social Partnership and Its Role in the Economy," provides an in-depth understanding of the impact of social partnership on the economy and underscores its role in ensuring sustainable development [3]. Galina Yurova's work, "Social Partnership in Russia: History, Current State, Perspectives," focuses on Russia's experience, examining the historical context, current state, and prospects for the development of social partnership in the country [4].

Finally, James Heffernan's book, "Social Partnership and Global Challenges: New Century, New Opportunities," analyzes the relationship between social partnership and global challenges such as anthropogenic climate change, migration, and inequality. This work helps to understand the role of social partnership in fair and sustainable development on an international level [5].

Together, these books provide a broad and multi-faceted view of social partnership, offering theoretical foundations, empirical research, and practical examples that enrich and expand the understanding and practice of social partnership in the context of the development of the Republic of Kazakhstan [6].

Social partnership is an important mechanism for interaction among the state, employers, and trade unions to address social and economic issues. In this literature review, we will examine the history of social partnership, its key principles and forms, as well as examples of its application in different countries [7].

Social partnership emerged in Europe in the early 20th century in response to social protests by workers. In the early years of social partnership, the state acted as a mediator between employers and trade unions. However, in subsequent years, state intervention diminished, and the role of the state became limited to legislation ensuring minimum labor and social protection standards. The fundamental principles of social partnership are dialogue, cooperation, and harmonization of interests between the state, employers, and trade unions. An important aspect of social partnership is respect for the rights of workers and their representatives [8].

The examples of successful social partnership can be found in various countries, including Sweden, Finland, Germany, and the Netherlands. In these countries, social partnership contributes to building trust between employers and trade unions, ensures stability in the labor market, and enhances the level of social protection for workers.Social partnership plays an important role in creating a more just and equitable society. It promotes dialogue and cooperation between the state, employers, and trade unions, leading to more effective solutions to social and economic problems. However, for social partnership to function successfully, it is necessary to consider the specific conditions and needs of each country and constantly improve its mechanisms.Despite significant experience and successes in the field of social partnership, in some countries, it remains underdeveloped or not fully recognized. This may be due to a lack of dialogue culture, insufficient legal framework, or a lack of understanding of the importance of social partnership for creating a sustainable and developing society. In general, social partnership is an important mechanism for strengthening social justice, guaranteeing the rights and protecting the interests of workers, as well as

ensuring sustainable economic growth and development. Social partnership can be an effective tool in addressing social and economic problems in different countries if it is based on dialogue and cooperation among all stakeholders.Social partnership also contributes to creating favorable conditions for business, which in turn leads to increased productivity and competitiveness of the economy. Employers have the opportunity to participate in the development of social policy, enabling them to influence the creation of a more flexible and transparent management system and to hold the government accountable for maintaining favorable conditions for business [10].

At the same time, social partnership is not a universal tool, and its effectiveness may depend on many factors, including the level of development of civil society, the culture of dialogue, the presence of legal guarantees, etc. In some cases, social partnership may be abused by one party, leading to inequality and injustice. However, in most countries, social partnership plays a significant role in regulating social-labor relations and creating conditions for sustainable economic development. It promotes dialogue and cooperation between employers, trade unions, and the government, leading to more effective results in addressing social and economic problems. Moreover, social partnership can contribute to building trust between different stakeholders and creating a more stable and just society.In conclusion, social partnership is an important mechanism for strengthening social justice, ensuring the protection of workers' rights, and promoting sustainable economic growth and development. However, for social partnership to function effectively, it is necessary to consider the specific conditions and needs of each country and constantly improve its mechanisms through dialogue [11].

The Role of Trade Unions in Social and Labor Conflicts: An Academic Perspective-Trade unions play a crucial role in social and labor conflicts, acting as representatives of workers' interests and negotiating with employers and governments to resolve disputes. This paper examines the role of trade unions in social and labor conflicts from an academic perspective, focusing on their functions, strategies, and impact on conflict resolution.Trade unions serve as a voice for workers, advocating for better wages, working conditions, and benefits. They play a key role in negotiating collective bargaining agreements with employers, which set the terms of employment for workers. Additionally, trade unions provide support and representation for individual workers in disputes with employers, ensuring that their rights are protected [12].

In social and labor conflicts, trade unions often act as mediators, working to find a compromise between workers and employers. They use various strategies, such as collective bargaining, strikes, and protests, to achieve their goals and resolve conflicts. Trade unions also play a role in promoting social dialogue and cooperation between workers, employers, and governments, which can help prevent conflicts from arising in the first place.Overall, trade unions play a vital role in social and labor conflicts, advocating for workers' rights and working to resolve disputes through negotiation and dialogue. Their actions can have a significant impact on the outcome of conflicts and the overall well-being of workers.

Analysis of the current state of the sociallabor sphere in terms of social partnership reveals several key issues that require attention and improvement. Firstly, in certain regions, meetings of tripartite commissions on social partnership have not been conducted, mirroring a similar situation in central state bodies. This problem is primarily due to the absence of a regulatory document mandating the mandatory conduct of such meetings. While the Regulations of the Republican Tripartite Commission exist, approved by the decision of the RTC on July 7, 2001, the reduction in the number of RTC meetings in recent years indicates a need for the revision and approval of this Regulation by the Government of the Republic of Kazakhstan [13].

It is also recommended to align the provisions of sectoral and regional commissions with the Regulation of the RTC to ensure consistency and uniformity in their functioning.Secondly, to strengthen the status of General, sectoral, and regional agreements, it is proposed to elevate them to the rank of regulatory legal acts (RLAs). This would provide a stronger legal basis for these agreements and increase the responsibility of social partners for implementing their provisions. Currently, these agreements do not have the same legal force as RLAs, which can lead to challenges in enforcement and compliance. Thirdly, as part of the implementation of the open government institution, it is proposed to review the composition of the RTC and include the Deputy Minister of Information and Social Development of the Republic of Kazakhstan. This inclusion would enhance transparency in the conduct of meetings and ensure comprehensive information coverage through the media. The involvement of the Deputy Minister would also bring additional expertise and perspectives to the discussions, contributing to more informed decision-making.Finally, for the development of digitalization in the field of social partnership, it is proposed to digitize all agreements, including general, sectoral, regional, and collective agreements. The successful implementation of the project on concluding electronic employment contracts by the Ministry of Labor and Social Protection of the Population is a positive step in this direction. Extending this system to include the digitization of agreements on social partnership and collective agreements would be a significant advancement in the digitization of the social-labor sphere. It would facilitate easier access to these agreements for the interested population of Kazakhstan, promoting transparency and efficiency in the management of social-labor relations.

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