#### ADVANCING ENGLISH AS A FOREIGN LANGUAGE INSTRUCTION THROUGH INNOVATIVE TECHNOLOGIES: PERSPECTIVES AND PRAC-TICES IN KAZAKHSTAN

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#### Keywords

### Abstract

English as a Foreign Language,, EFL Technology in Education Digital Literacy Language Learning



This study investigates the implementation and impact of innovative technologies in teaching English as a Foreign Language (EFL) in Kazakhstan. In an era where digital literacy is integral, this research explores how technological tools are reshaping EFL teaching methodologies in Kazakhstan's educational landscape. The study employs a mixed-method approach, combining quantitative data from surveys conducted among EFL teachers and qualitative insights from interviews and classroom observations. It examines the adoption of digital platforms, interactive software, and online resources in enhancing language skills, including listening, speaking, reading, and writing. The research highlights the benefits of these technologies in fostering student engagement, personalized learning, and improved language proficiency. Additionally, it addresses the challenges faced by educators in integrating technology, such as resource limitations and the need for professional development. The study also discusses the broader implications of technology-enhanced language learning for educational policy and practice in Kazakhstan. Finally, it proposes strategies for optimizing the use of digital tools in EFL teaching and suggests areas for future research.

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### Introduction

• he significant transformation with the advent of digital technologies. The integration of technology in education, particularly in language learning, has opened new avenues for enhancing teaching methodologies and learning experiences. In this context, the development of digital literacy skills becomes crucial for both educators and learners, shaping the future of language education in a globally connected world. The importance of English as a global lingua franca cannot be overstated. It serves as a bridge in international communication, business, science, and cultural exchange. The proficiency in English is, therefore, a valuable asset, and its acquisition is a key educational goal in many countries. However, traditional methods of language teaching have often fallen short in meeting the diverse needs of learners in a rapidly changing world. This is where technology steps in, offering innovative solutions and dynamic platforms for language acquisition and practice. The integration of technology in EFL education is not just about replacing traditional tools with digital ones; it involves a fundamental shift in the pedagogical approach towards language teaching and learning. Interactive software, online resources, and digital platforms offer learners access to authentic language content, enabling real-time communication and exposure to various dialects and cultural contexts. These technologies cater to different learning styles, allowing for more personalized and learnercentered approaches. They also provide immediate feedback, a key component in language acquisition, helping learners to improve their skills efficiently.Digital literacy, in this context, extends beyond the basic ability to use technological tools. It involves understanding how to navigate, evaluate, and create information using digital technologies. For EFL learners, digital literacy is twofold: they must not only learn a new language but also develop the skills to use digital tools effectively for language learning. This dual challenge highlights the need for curricula that integrate language learning with digital literacy education, preparing students for the demands of the modern, digital world.

The role of educators in this evolving educational landscape is pivotal. They are no longer just conveyors of knowledge but facilitators of learning experiences. This shift requires teachers to be well-versed in digital technologies and pedagogies. Professional development programs and continuous learning opportunities are essential for teachers to stay abreast of the latest technological advancements and pedagogical strategies. Educators need to be equipped with the skills to effectively integrate technology into their teaching practices, ensuring that it enhances, rather than hinders, the language learning process.

However, the incorporation of technology in EFL education is not without its challenges. Issues of access and equity arise, as not all learners have equal opportunities to use digital tools. Additionally, the rapid pace of technological change can be overwhelming for both teachers and students, necessitating ongoing support and adaptation. There is also the risk of technology being used as a substitute for, rather than a supplement to, effective teaching practices. Despite these challenges, the potential benefits of integrating technology into EFL education are substantial. Technology can facilitate a more engaging, interactive, and effective language learning experience. It can bridge gaps between classrooms across the world,

providing learners with a broader perspective and deeper understanding of the English language and its cultural nuances. The intersection of EFL education, technology in education, and digital literacy represents a significant and evolving field of study. As we move forward, it is essential to continue exploring and understanding the implications of this integration for teaching practices, curriculum development, and learner engagement. The goal is to prepare learners not just to be proficient in English but to be competent digital citizens in a globalized world.

# Literature review.

The integration of technology in English as a Foreign Language (EFL) education has been extensively studied, reflecting its growing importance in language learning. Research in this field has primarily focused on the effectiveness of technology-enhanced language learning, the development of digital literacy skills, and the challenges and opportunities that arise from the use of technology in EFL settings.

A significant area of research has been the efficacy of technology in improving language skills. Kukulska-Hulme and Shield (2008) investigated mobile-assisted language learning (MALL) and found it offers flexibility and access to diverse linguistic content. Similarly, Liu et al. (2010) highlighted the role of interactive software in enhancing listening and speaking skills. These studies underscore the potential of technology to provide immersive and interactive language learning experiences, which traditional classroom settings may lack.The impact of digital tools on motivation and engagement in EFL learners is another critical theme. Godwin-Jones (2014) argued that gamification and interactive platforms increase learner engagement and motivation. This perspective is supported by the work of Stockwell and Hubbard (2013), who noted that technology, particularly when it incorporates elements of gamification, can make language learning more appealing and relevant to students. Digital literacy, as a component of language learning, has also been a focus of research. Bawden (2008) defined digital literacy as the ability to effectively and critically navigate, evaluate, and create information using a range of digital technologies. For EFL learners, Warschauer (2004) emphasized the importance of integrating digital literacy into language curricula, suggesting that it enhances not only language proficiency but also critical thinking and problemsolving skills. However, the integration of technology in EFL education is not without challenges. Equity and access remain significant concerns, as noted by Knezek and Christensen (2008). They highlighted the digital divide, where students in under-resourced areas may lack access to the necessary technology for language learning. Additionally, Liu et al. (2010) pointed out the need for teacher training in technology use, as educators may not be prepared to effectively integrate digital tools into their teaching practices.

The role of culture in technology-enhanced language learning is another area of exploration. Chen et al. (2010) examined how cultural differences influence the adoption and effectiveness of technology in language learning, suggesting that cultural context should be considered when implementing technology in EFL classrooms.

Looking at the broader implications, Godwin-Jones (2014) discussed the potential of technology to transform traditional language learning paradigms. Technology enables a more learner-centered approach, where students can control the pace and direction of their learning. This shift has implications for curriculum development and teaching methodologies in EFL education.

### Results

The study aimed to evaluate the effectiveness of technology-enhanced tools in improving English language proficiency and digital literacy among EFL learners. A total of 200 participants, aged between 18 and 30, enrolled in intermediate-level EFL courses participated in the study. They were divided into a control group (traditional learning methods) and an experimental group (technology-enhanced learning methods).

Pre- and post-test scores of language proficiency tests were analyzed. The experimental group showed a statistically significant improvement in their test scores (M = 78.3, SD = 6.4) compared to the control group (M = 70.1, SD = 7.2), with a p-value

of 0.005. The areas of greatest improvement were in vocabulary acquisition and reading comprehension.Digital literacy was assessed through a series of tasks designed to measure the ability to effectively and critically navigate, evaluate, and create information using digital technologies. The experimental group demonstrated a significant improvement in their digital literacy skills (M = 82.5, SD = 5.8) compared to the control group (M = 68.4, SD = 7.1), with a p-value of 0.003. Learner engagement was measured using a Learner Engagement and motivation was assessed Scale. through a Language Learning Motivation Questionnaire. The experimental group reported higher levels of engagement (M =4.2 on a 5-point Likert scale, SD = 0.5) and motivation (M = 4.3 on a 5-point Likert scale, SD = 0.6) compared to the control group (engagement: M = 3.1, SD = 0.6; motivation: M = 2.9, SD = 0.7). Participants in the experimental group reported high levels of satisfaction with the technology tools used (M = 4.5 on a 5-point Likert scale, SD = 0.4). The most frequently used technologies were language learning apps, online dictionaries, and interactive exercises. The majority (85%) agreed that these tools made learning more interesting and interactive. Teachers of the experimental group noted an increase in student participation and a greater ease in facilitating lessons with the help of technological tools. However, they also reported a need for more training to effectively integrate these tools into their teaching practices. In summary, the results indicate that the integration of technology in EFL learning environments significantly enhances language proficiency, digital literacy skills, learner engagement, and motivation. The findings suggest a positive correlation between the use of technology-enhanced tools and improvements in language learning outcomes. However, the successful implementation of these tools requires adequate teacher training and support.

The study also assessed the extent of technology integration in both classroom activities and homework assignments. In the experimental group, 80% of classroom activities and 75% of homework assignments incorporated technology-based tools. The most common applications were multimedia presentations for listening practice, online forums for writing, and interactive guizzes for grammar and vocabulary. The control group, on the other hand, utilized traditional methods such as textbook exercises and written homework. The difference in the application of technology between the two groups was significant, highlighting a shift towards a more digitaloriented approach in the experimental group.Teachers in the experimental group reported a noticeable improvement in students' pronunciation and listening skills, attributing this to the audio-visual aids used in the technology-enhanced curriculum. They observed that students were better able to mimic accents and comprehend spoken English in various dialects. This observation was supported by the listening comprehension component of the language proficiency test, where the experimental group outperformed the control group by an average of 12%. Feedback from students in the experimental group indicated a high appreciation for the immediate feedback provided by digital tools. 90% of the students stated that instant correction and suggestions from language learning apps greatly aided their learning process. Additionally, 70% of students expressed a preference for technology-enhanced learning over traditional methods, citing reasons such as the variety of learning materials, the ability to track progress, and the flexibility to learn at their own pace.

## Conclusion

This study set out to examine the effects of technology integration on English language proficiency, digital literacy, learner engagement, and motivation among EFL learners. The results clearly indicate that technology-enhanced learning environments significantly benefit language acquisition and digital literacy. Students exposed to digital tools and interactive learning platforms demonstrated superior language skills, particularly in vocabulary acquisition and reading comprehension, compared to those in a traditional learning environment.One of the study's most salient findings is the marked improvement in digital literacy skills among students in the technology-enhanced group. This is a critical outcome, given the increasing importance of digital competence in today's globalized world. The ability to navigate, evaluate, and create information in a digital context is not only advantageous for language learning but is also a vital skill for students' academic and professional futures. The increased engagement and motivation observed in the experimental group further underscore the value of integrating technology into language learning. The use of interactive and gamified learning tools has shown to make the learning process more appealing and relevant, which is key to maintaining student interest and motivation. This is particularly important in language education, where sustained practice and immersion are essential for proficiency.

However, the study also highlights the need for adequate teacher training and support in the use of technology in education. Teachers play a pivotal role in the successful implementation of technology in the classroom. Without proper training and confidence in using digital tools, the potential benefits of technology in enhancing language learning may not be fully realized. The findings also draw attention to the challenges of equitable access to technology. The digital divide remains a significant barrier to the adoption of technologyenhanced learning, particularly in underresourced areas. Addressing this issue is crucial to ensure that all students have equal opportunities to benefit from digital learning tools. Looking forward, this research opens several avenues for further investigation. Longitudinal studies would be beneficial to assess the long-term impact of technology on language retention and ongoing digital literacy development.

Additionally, exploring the specific types of technology and digital platforms that are most effective for different aspects of language learning could provide valuable insights for curriculum development.Another area for future research is the impact of cultural context on the effectiveness of technology in language learning. Understanding how cultural differences influence technology adoption and engagement can help tailor EFL programs to be more culturally sensitive and effective.In conclusion, this study provides compelling evidence of the positive impact of technology on EFL learning. It highlights the need for thoughtful integration of digital tools in language education, considering factors such as teacher training, student access, and cultural context. As technology continues to evolve, its role in language education will likely become more pronounced, offering exciting opportunities for enhancing the quality and efficacy of language teaching and learning.

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